

## **General note on Electrics – IMPORTANT - especially if something is not working!**

The house has a modern consumer unit, which is very sensitive to power surges and may trip out if, for instance, a light bulb fails.

If any of the electrics are not working properly, you should check the consumer unit by the back door. Lower the flap and check the position of the switches. They should all be in the up position (ON).

If one or more of the switches has tripped out, it will be in the down (OFF) position. Push the switch(es) back to the up position to reset.

## **Hot Water and Central Heating Instructions**

### **General**

The boiler is in the Utility Room and is on if the blue light at the front is glowing. If not, see 'Troubleshooting' below. This is a combi boiler fuelled by LPG. **The emergency gas shut off is outside on the wall at the back of the house and there is another under the gas tank cover in the front garden.**

### **Hot Water**

1. Open the flap on the boiler to access the control panel.
2. The right hand knob is the hot water control and should be set to 'e' between 4 and 6.
3. It takes a few seconds for the water to travel from the boiler to the tap or shower. Hot water is available 'on demand' (there are no water tanks).

### **Heating**

1. The central heating is controlled by a Hive Active Heating system. The thermostat is situated on the wall to the left of the door into the lounge. The other components are the hub, which is connected to the wifi router in the lounge, and the receiver which is on the wall next to the boiler in the utility room.
2. Check that the heating is turned on at the boiler. Open the flap on the boiler to access the control panel and check that the left hand knob is set to 6.
3. The thermostat displays the current heating situation. Activate the thermostat display by touching the dial. The heating is usually running on the basic heating schedule. If you wish to increase or decrease the current temperature, simply turn the knob on the thermostat.
4. You can boost the heating for a short time using the right hand button on top of the thermostat.
5. If the thermostat indicates 'No Signal', you can turn the heating on manually using the button on the receiver next to the boiler. Press the button again to turn it off.
6. For more detailed operating instructions see the Hive Thermostat User Guide in the online guest folder in the Guest Information section of our website ([www.barcudlodgegower.co.uk](http://www.barcudlodgegower.co.uk))

## **Troubleshooting**

If the blue light on the front of the boiler is not glowing check the mains switch on the wall immediately to the left of the boiler is on. If the blue light is still not on, check the consumer unit on the wall by the back door where all the switches should be up. If any are not, push up to reset. They can be tripped out by, for instance, a light bulb failing.

If the blue light is on but the system is not working as you expect, please re-check these instructions. If it's still not working, please get in touch with Rhodri (our local contact – see notice board in utility room for contact details). Alternatively email us at [barcudlodge@gmail.com](mailto:barcudlodge@gmail.com).